

## What is MyPad?

MyPad is the Admissions system we use for children who are interested in Padua. You will receive a parent account where event registration, grade submission, and the application live. If your child applies and is accepted to Padua, they will receive a student MyPad account where their grades, assignments, and attendance detail will be. Your parent portal will transition as well, and you will be able to view your student's grades, conduct, and attendance, and many other parent resources.

## MyPad FAQs

1. How will I get my username and password?
  - a. You will receive an email with a generated username and log in instructions.
2. What if I do not receive an email after filling out the Inquiry Form?
  - a. This means you already have MyPad log in credentials, probably from another child you had go through the admissions process. Please contact the Admissions Office if you do not remember your credentials.
3. Why do I not see my child's name in my parent profile?
  - a. If you have a current or past Padua student, you need to fill out an Inquiry Form for your "new" child.
4. What if I do not remember my password?
  - a. There is a "Forgot Password" option on the log in screen. Simply follow the directions and it will allow you to reset your password.
5. Every time I log in it makes me reset my password. Why?
  - a. You need to make sure you are logging in with your **username**. For some, this is your first and last name put together with no capital letters, and for some it is your email address. Refer to the email you received when the Inquiry Form was processed or contact the Admissions Office if you do not remember your username.
6. How does my child log in to their MyPad account?
  - a. Your child does not get a MyPad account until they start school as a Padua student. You will do everything for the admissions process through your parent MyPad account.